

My2N App User Guide

Contents

- ① Logging in to the My2N app
- ② Logging in using your device ID
- ③ Logging in using your My2N account
- ④ Home page layout
- ⑤ Choose how to display incoming video calls (iOS only)
- ⑥ In call layout
- ⑦ Battery optimization (Android only)

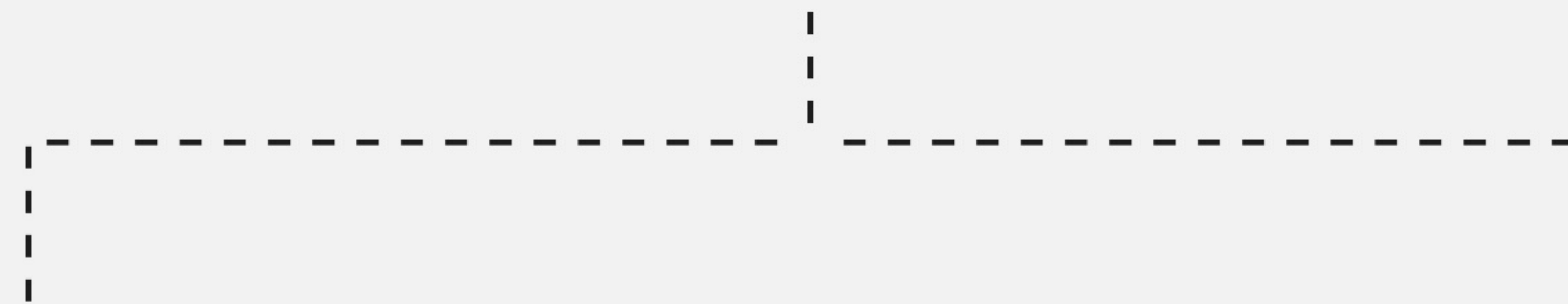


Logging in to the My2N app

Always wait for the email from your property manager that contains your login information. Without it, you won't be able to log in to the My2N app.



There are **two ways** to
log in to the My2N app



1 Log in using your device ID

2 Log in using your My2N account



Logging in using your device ID

TIP:

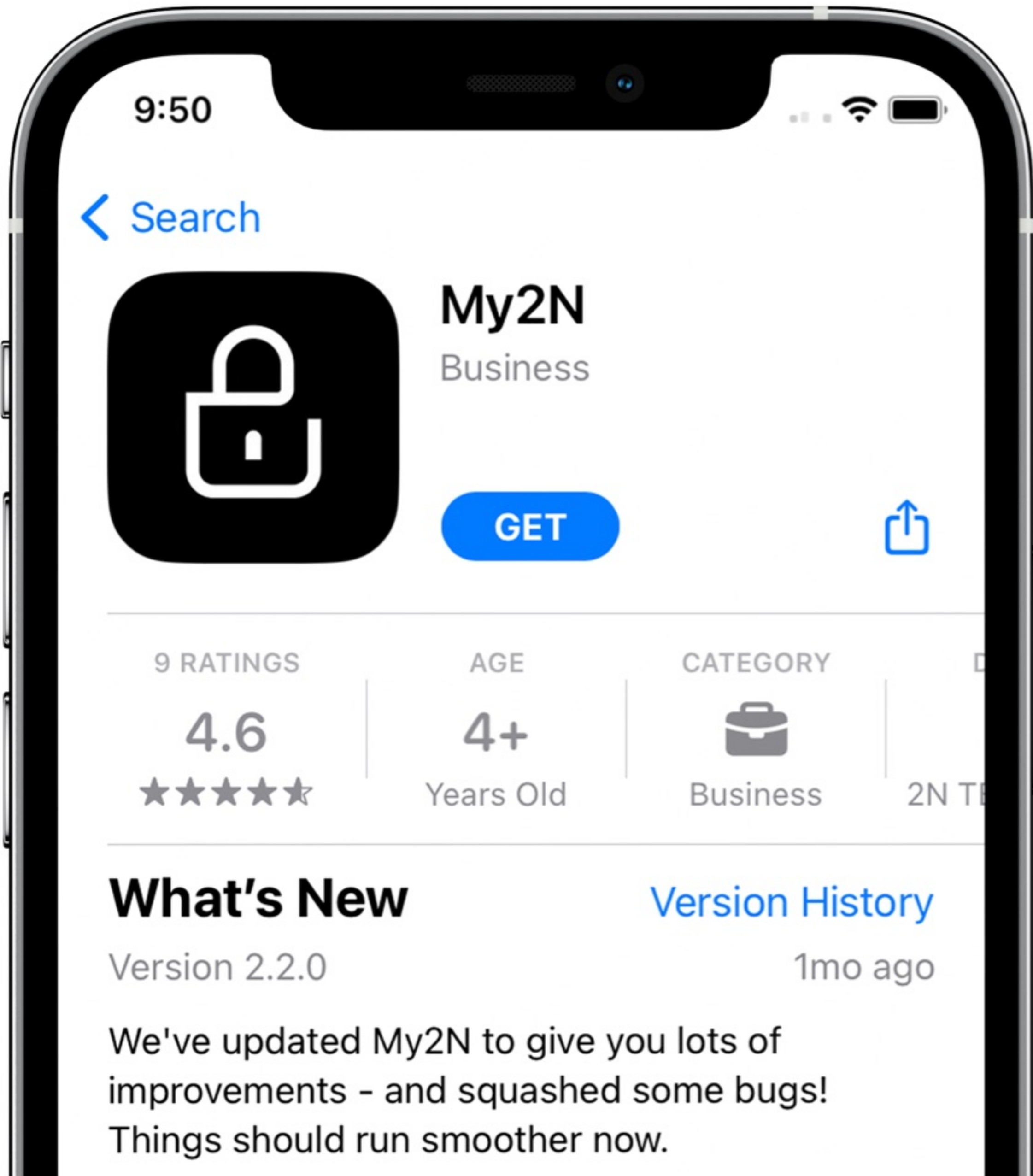
1. Screenshot the QR code in the email from your property manager
2. Select 'Login via QR code'
3. Upload the screenshot from your gallery

Alternatively, open the email on another device,
and scan the QR code using the device you will use for My2N.



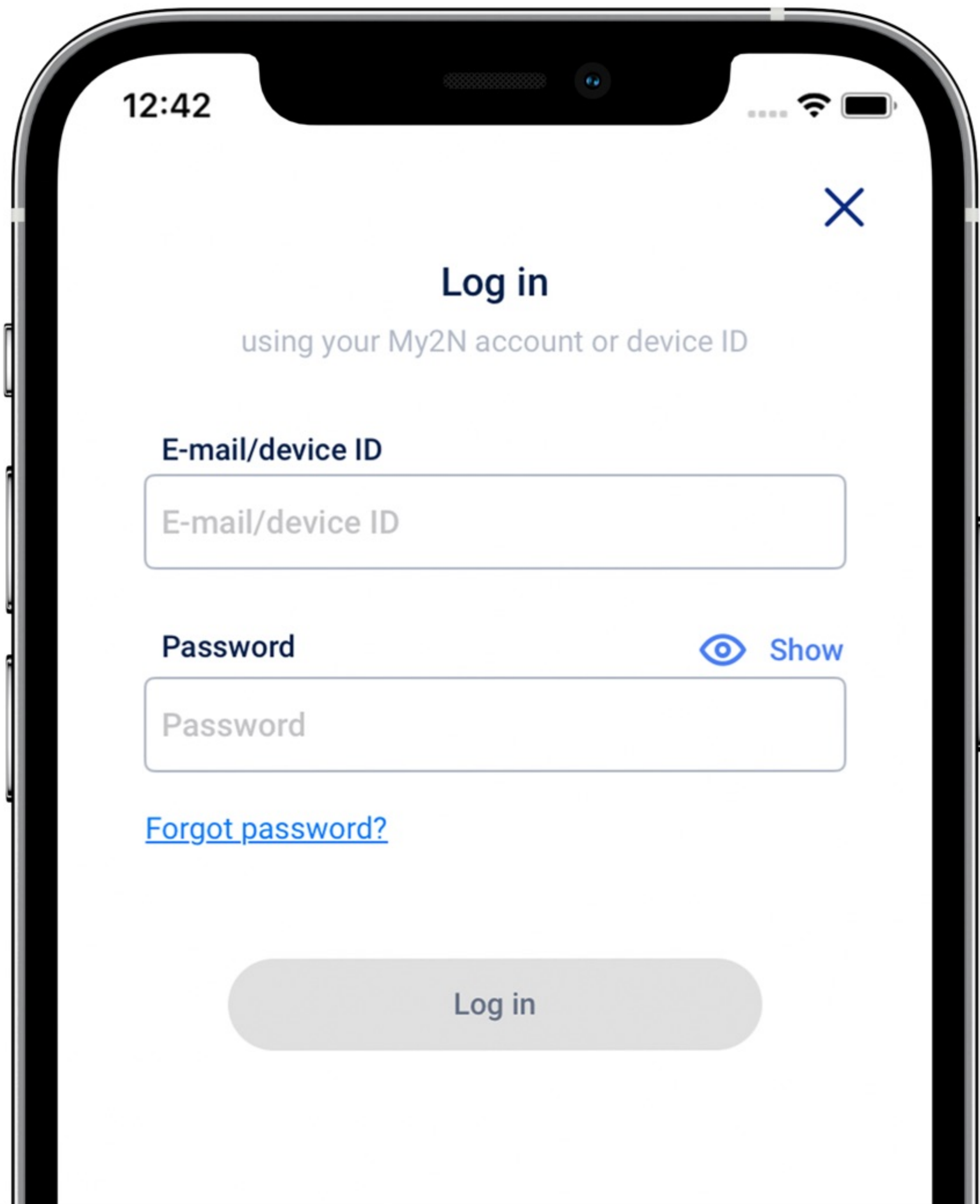
1 Install the app

Once you've received login details from your property manager (via email), download My2N.



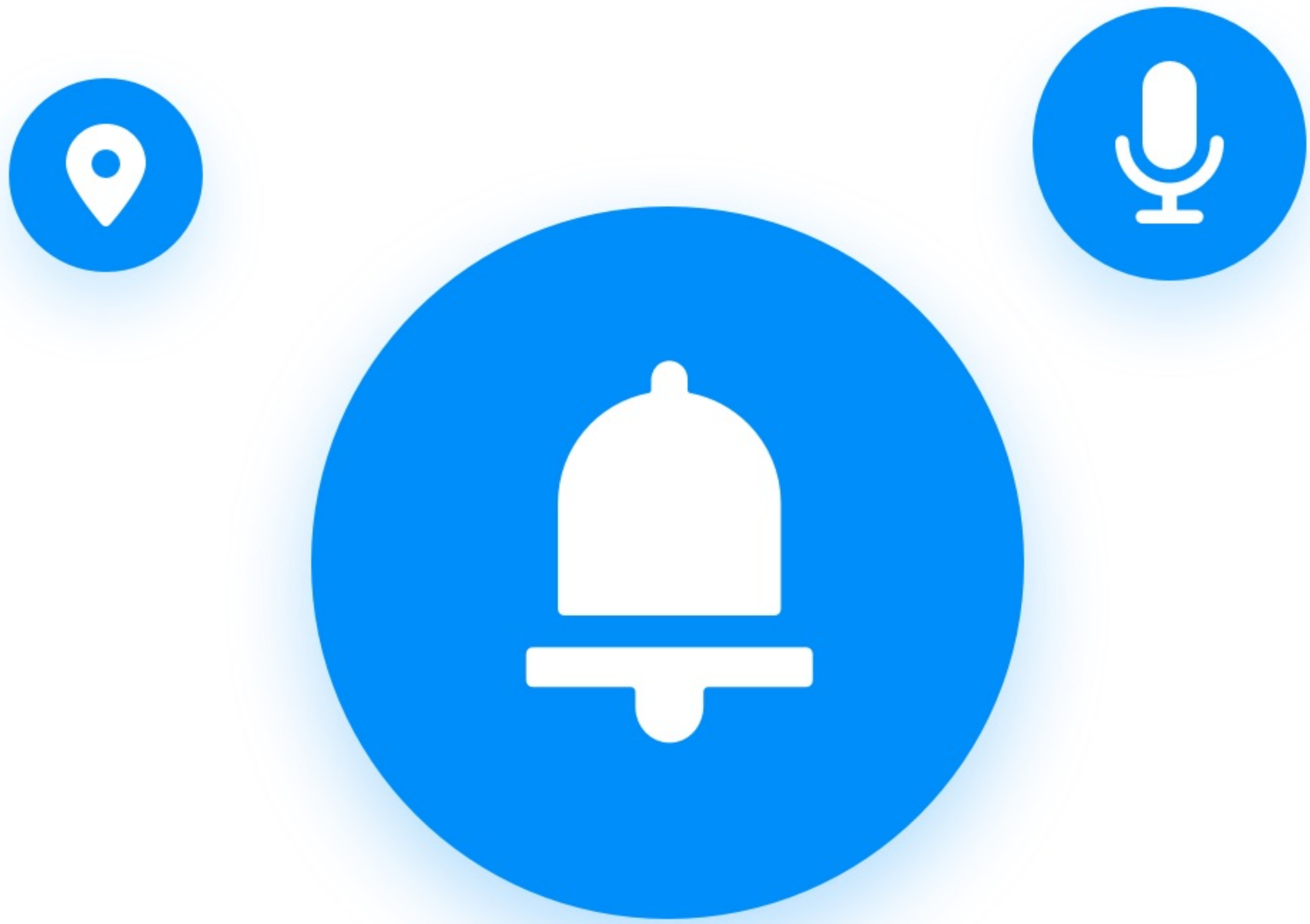
2 Log in

Enter the device ID and password you received via email.



3 After your first login

After your first login, follow My2N's guide. Grant all the permissions it asks for, this will allow the app to work as it should!



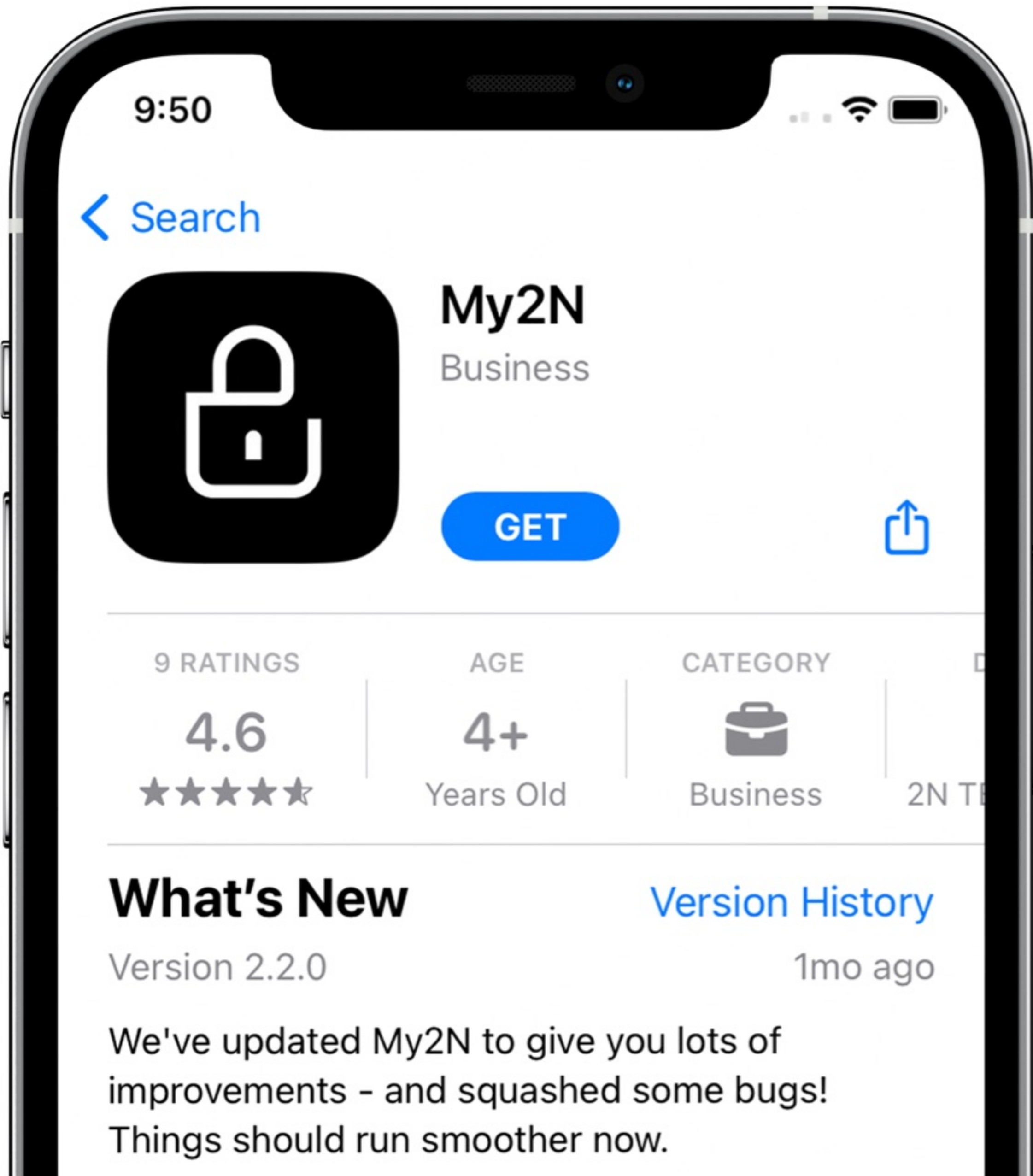


Logging in using your My2N account



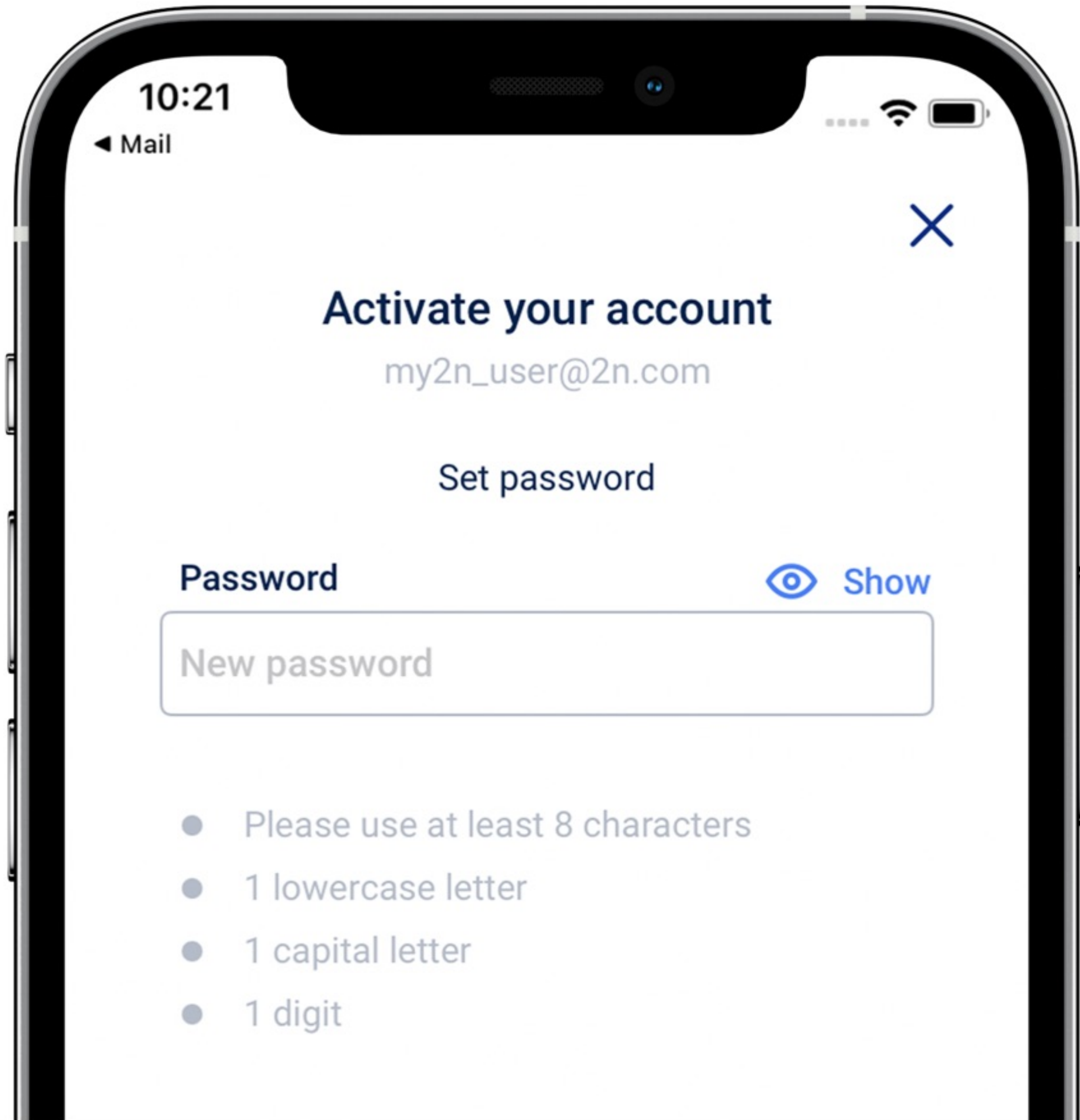
1 Install the app

Once you've received login details from your property manager (via email), download My2N.



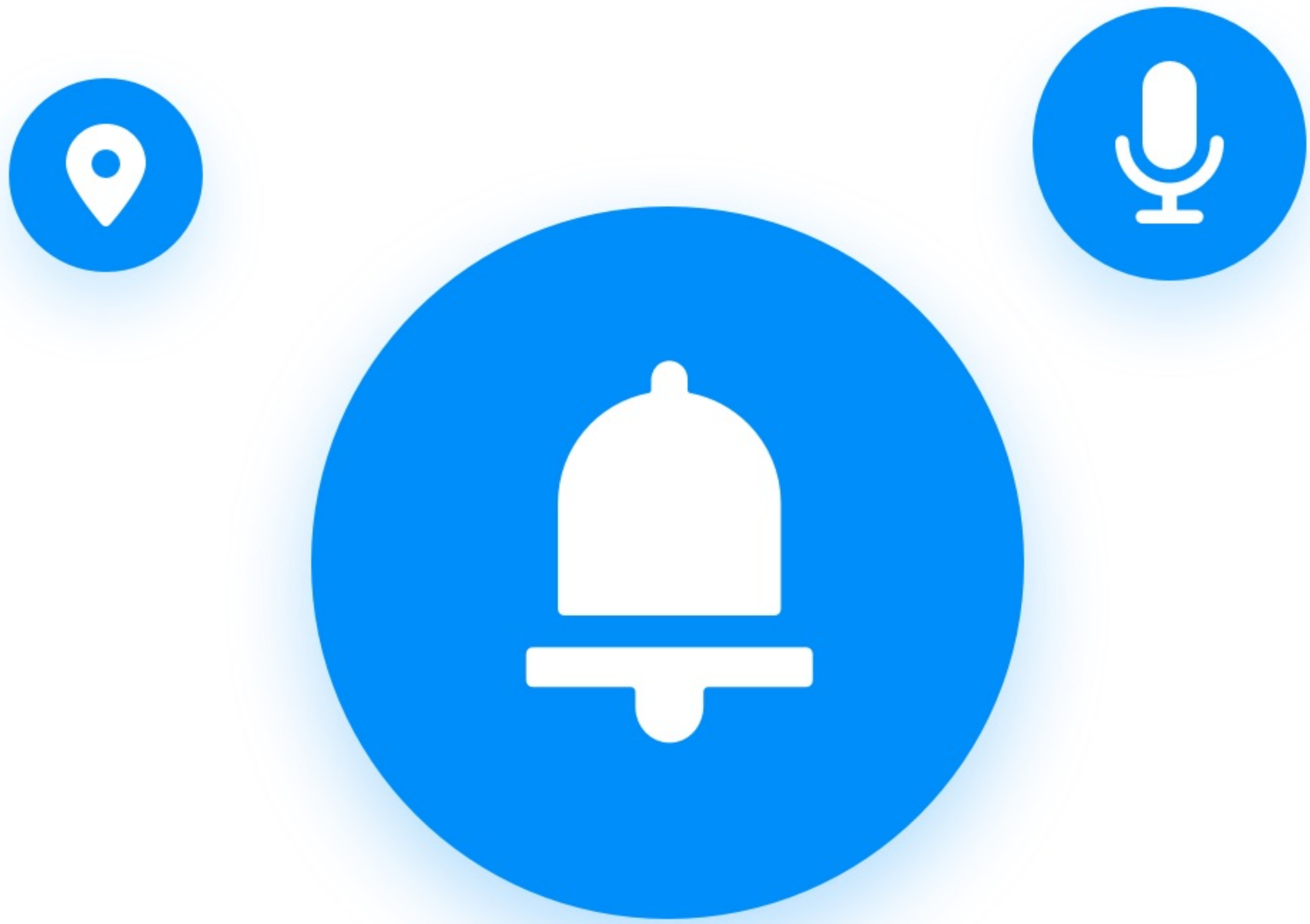
2 Create an account

Click the link in the email containing your login details and create a password. Make sure you do this on the same device you're going to use for My2N.



3 After your first login

After your first login, follow My2N's guide. Grant all the permissions it asks for, this will allow the app to work as it should!





Home page layout



Home page layout

Stream the live video feed from your chosen device. Only devices equipped with cameras have this option

Name of the device. Click on the star icon to favourite the devices you use frequently

Make a call to the selected device with the microphone on. Use this function for speaking to someone near the device

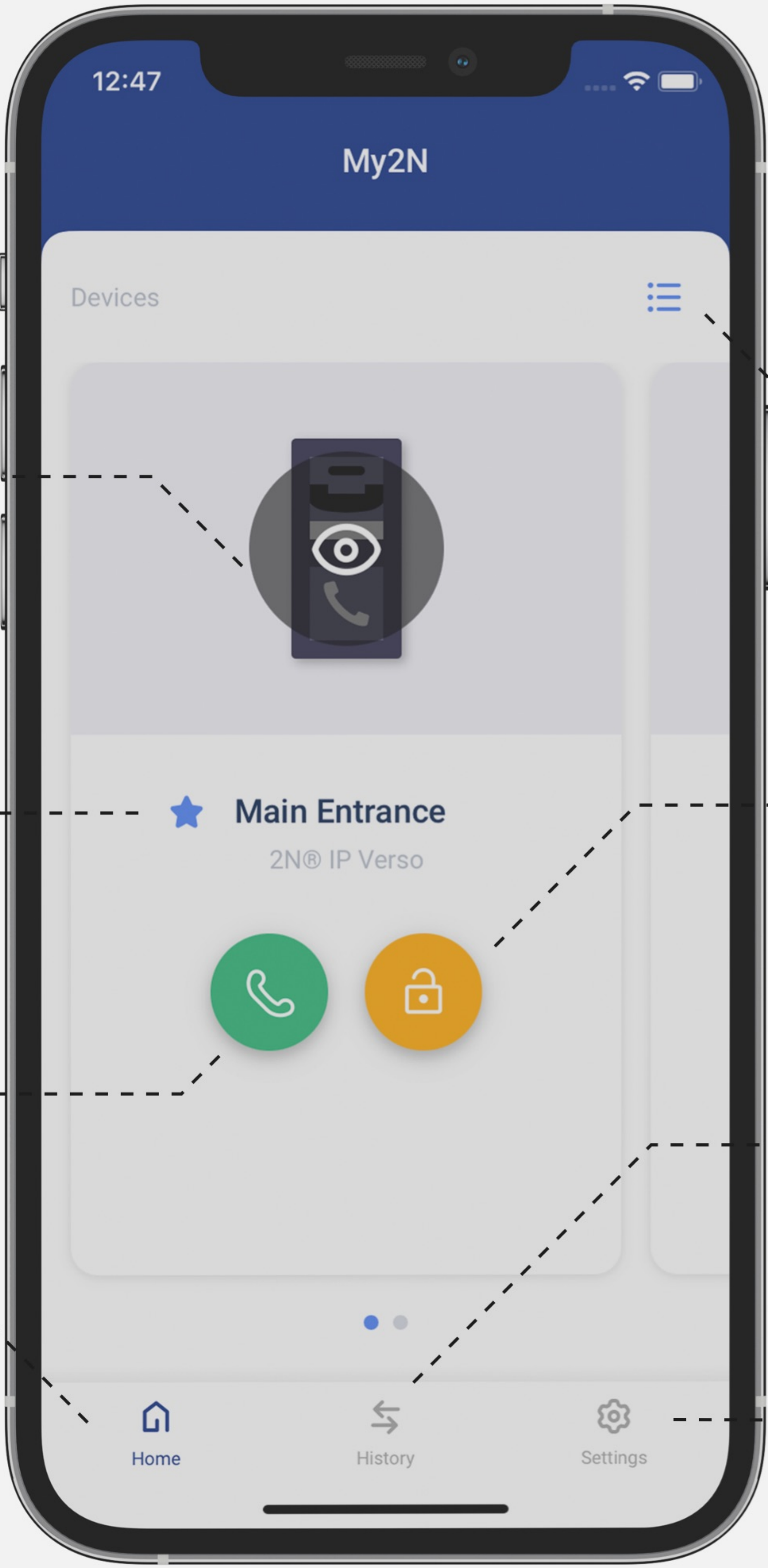
Home page with the list of devices

Change the layout of displayed devices

Unlock the door

All records of device calls can be seen in your call history

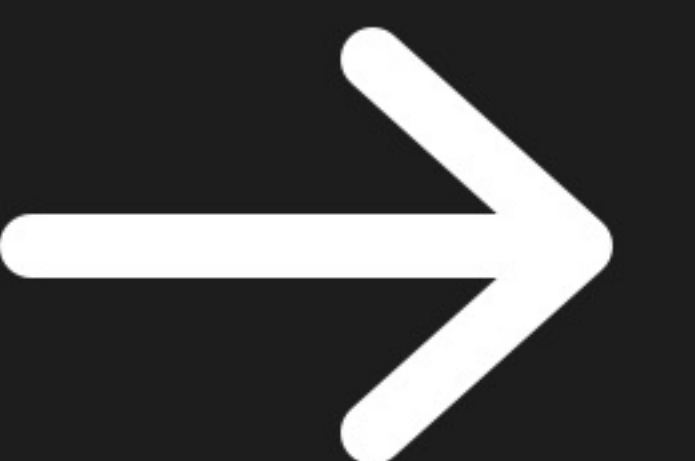
Customize the app in the settings section



5

Choose how to display incoming video calls (iOS only)

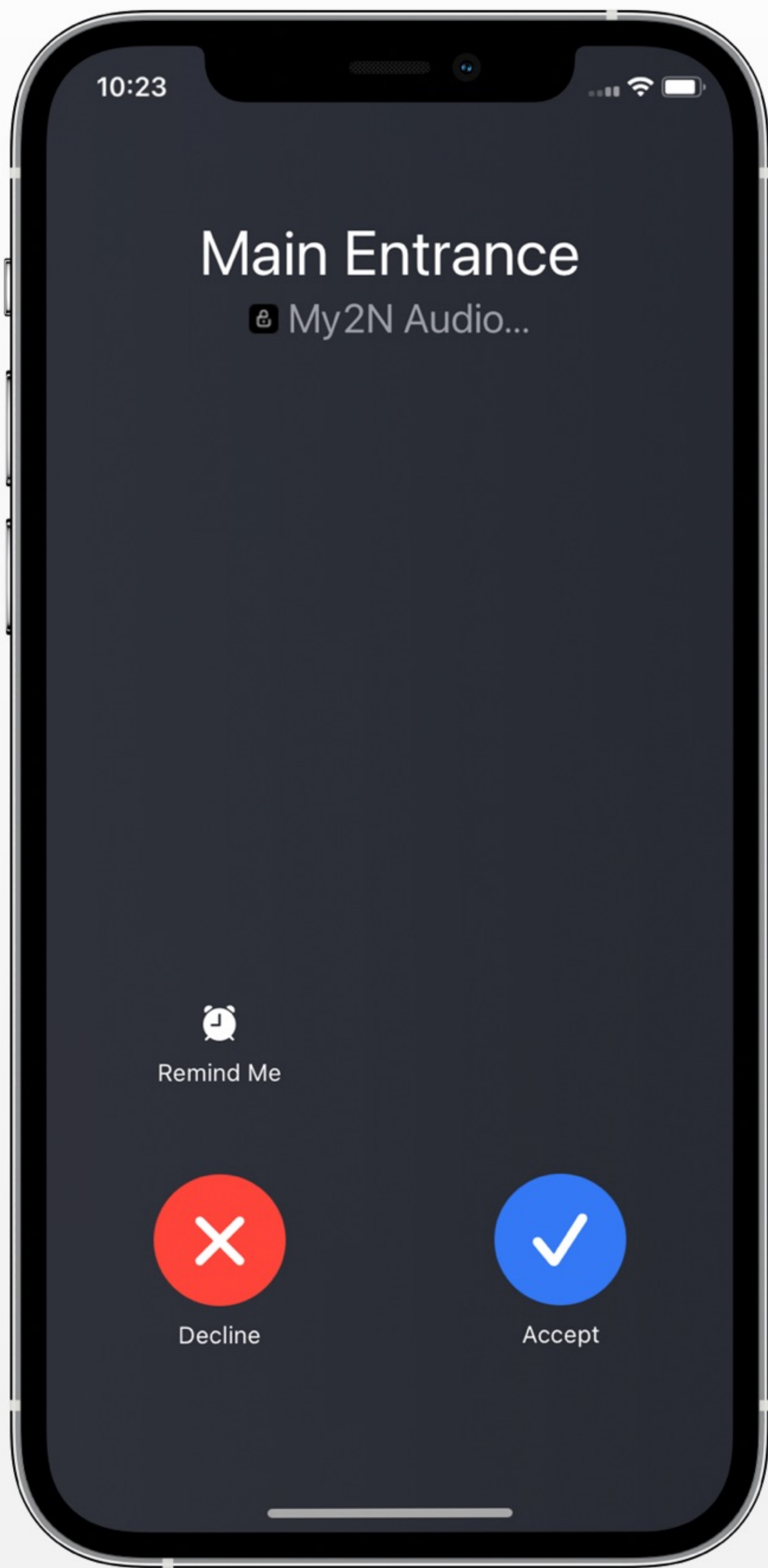
TIP: You can choose your preferred option of displaying incoming calls in Settings->Display incoming calls



Choose how to display incoming video calls (iOS only)

Standard

In this mode, answering a call opens the My2N app, showing the video feed from the device calling.



Banner

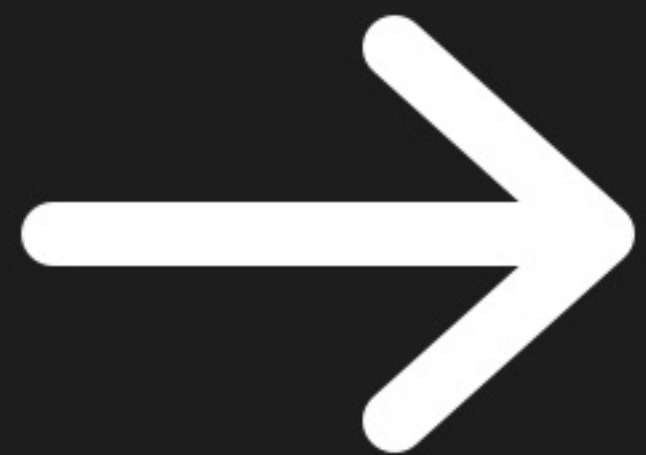
In this mode, clicking on the banner shown below will allow you to see the device's video feed before answering the call.



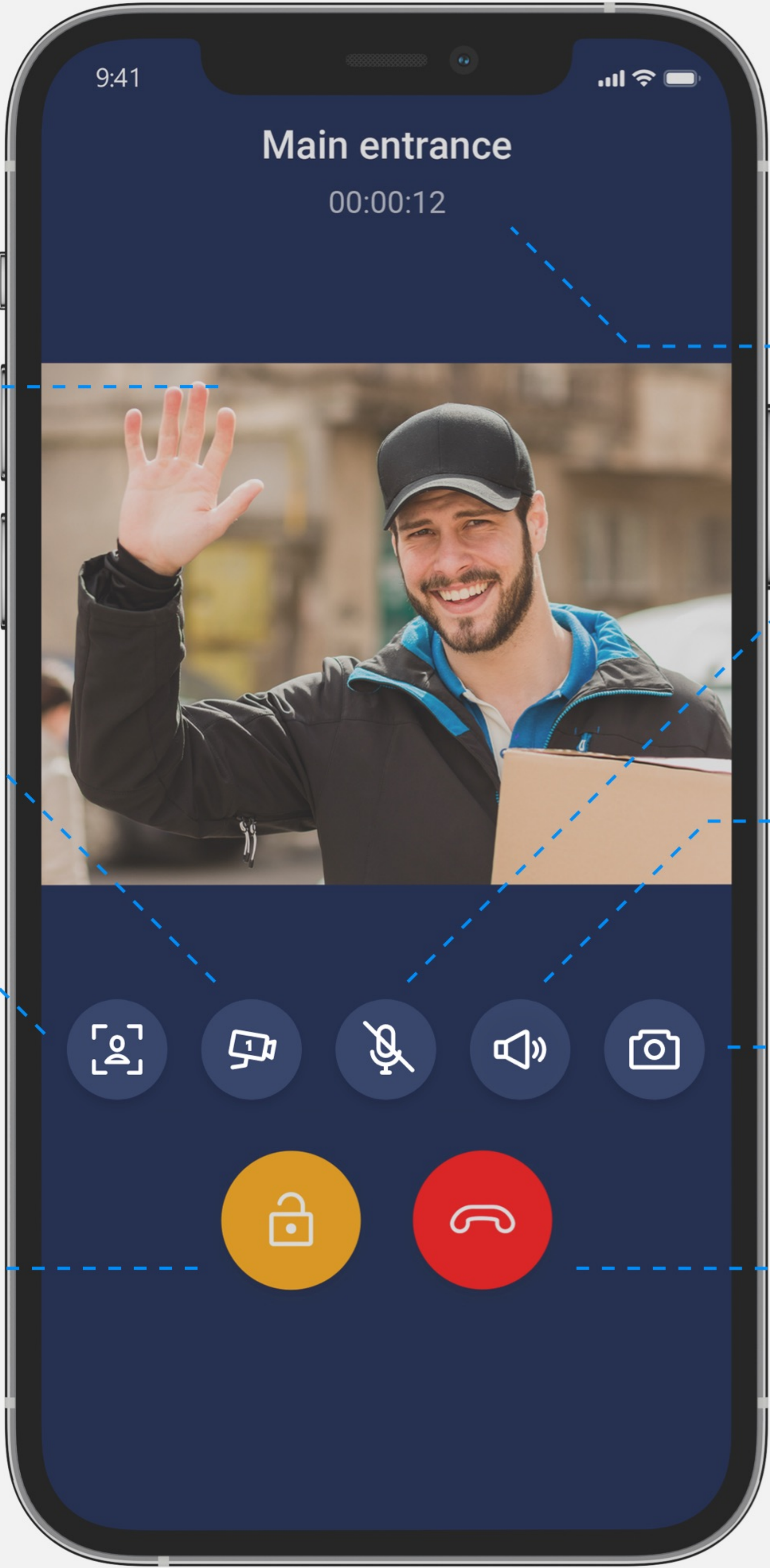


In call layout

TIP: You can view the call also in landscape mode - just turn your phone!



In call layout



See the video feed from the device and talk to the visitor. You can even zoom in!

Name of the device and call time elapsed

Switch between cameras for a better view (e.g. the intercom camera and another security camera)

Mute/unmute your phone's microphone

Change the audio input (e.g. headphones)

Take a screenshot

End the call

Temporarily deactivate the Face Zooming function to see the entire shot

Open the door or activate the switches (e.g. gate, main door)



Battery optimization (Android only)

TIP: You can also turn off battery optimization at any time in the My2N app settings.

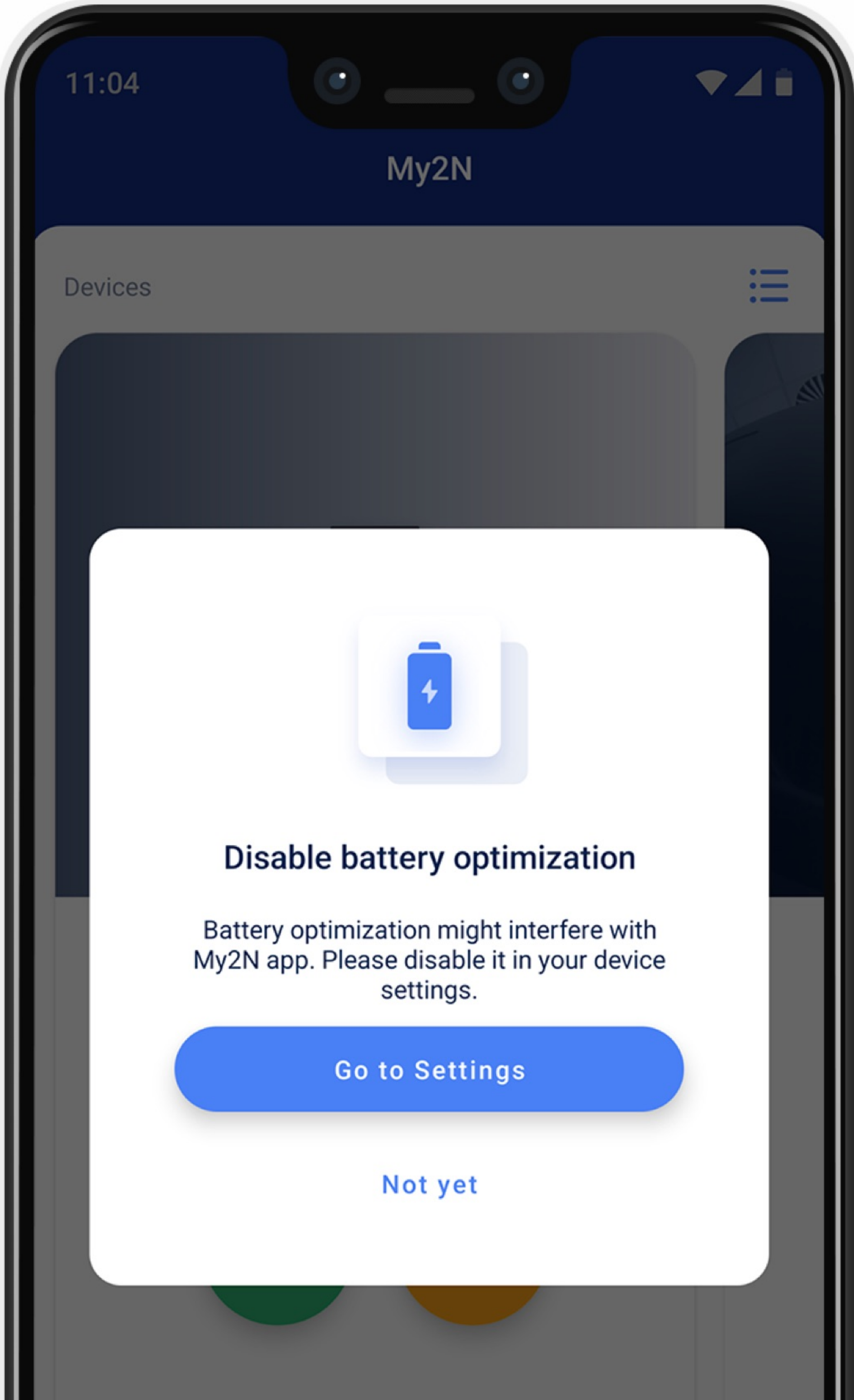


Battery optimization (Android only)



Turn off battery optimization on your phone to make sure the app works properly.

The app will automatically prompt you to turn off battery optimization after you open it for the first time.



Unlock the future

Enjoy using the My2N app to answer your door from anywhere!